



## COVID-19 SAFETY MEASURES

Dear students, parents, and teachers-

As the world begins to re-open its borders and relax travel measures, we are aware that many of you continue to have concerns regarding the health and financial risks of post-pandemic travel. Forum completely understands your concerns and is committed to ensuring a safe return to student travel for you and your group.

That is why our risk-assessment team has been working around the clock to stay current on the latest safety recommendations from official sources\* and to implement the following preventative measures\*\* for your future trip.

### \*SOURCES

These measures will be updated periodically based on recommendations from the following sources:

- [The CDC - Centers for Disease Control and Prevention](#)
- [The WHO - World Health Organization](#)
- [The US Department of State](#)
- [Council of the European Union](#)

### \*\*MEASURES

- **ITINERARY PLANNING:** our experienced tour consultants and reservations team will help plan your itinerary to allow adequate time to do each activity safely by following mandates for capacity and social distancing, while still making the most out of each day. They will continue to monitor each city and supplier prior to and during your travel to ensure your group's safety, and will provide alternative activities in case they are needed.
- **ENROLLMENT/CANCELLATION:** we have recently updated our "**Terms and Conditions**" to allow new travelers a risk-free enrollment that allows them to cancel up to 4 months prior to a trip's departure date with no fees. Furthermore, each group will be receiving detailed information via the group leader regarding cancellation fee deadlines should their trip need to be cancelled or re-scheduled due to the pandemic.
- **INSURANCE:** with the help of our insurance partner, Travel Insured International, we will help provide relevant coverage information for the **Student Protection Plan** included in your tour cost and the additional CFAR (Cancel for Any Reason) upgrade. Based on recent events, we recommend that all travelers purchase the CFAR for extra coverage equaling 75% of the non-refundable tour cost i.e. cancellation fees.
- **HEALTH DECLARATION:** each traveler will be required to sign a "Health Declaration" form confirming they have not exhibited any symptoms of Covid-19 during the last 14 days prior to departure. If any symptoms are reported or exhibited prior to travel, they will be required to provide a negative PCR-test result; otherwise, they will be denied travel and cancellation fees will apply per Forum's "terms and conditions."
- **MASKS:** each traveler will be required to bring individual masks and hand sanitizer for use during the trip. Extra masks and hand sanitizer will be provided by our tour managers and suppliers as needed during the trip. Based on group leaders' supervision, if any traveler fails to follow the applicable mask mandates or safety guidelines during the trip, they may be expelled from the trip at their expense.

# FORUM

## LANGUAGE EXPERIENCE

- **TIPS:** group leaders will be required to collect tips for the entire trip from all students prior to departure, in order to reduce the risk of exposure from money exchange during the trip. If needed, Forum can collect the tips through the enrollment site and provide the group leader with a stipend prior to departure.
- **COUNTRY GUIDELINE:** each group will receive a guideline for their destination country including updated travel restrictions and nearest hospitals and urgent care centers in each city. If your destination country requires a negative PCR-test result for entry, the planning and cost associated with testing are the traveler's responsibility. If any traveler is unable to provide a valid test, they will be denied travel and cancellation fees will apply per Forum's "terms and conditions."
- **FLIGHTS:** our reputable airline partners have implemented their own measures to ensure safe travel for all passengers, from ensuring contactless check-ins and temperature checks at the gates, to improving air filtration systems and cleaning practices on planes, and finally, providing masks and hygiene packs for use during flights. Please consult the following websites of our preferred airline partners to learn more-
  - North America: [AIR CANADA](#), [AMERICAN AIRLINES](#), [UNITED](#), [DELTA](#)
  - Europe: [AIR FRANCE](#), [BRITISH AIRWAYS](#), [LUFTHANSA](#), [IBERIA](#)
  - Central/South America: [AVIANCA](#), [COPA](#)
- **TOUR MANAGERS:** our tour managers are trained in COVID-19 prevention methods and local safety guidelines, and will be with you during the tour to help with the hotel and activity check-ins and ensure that all suppliers are following the required measures to ensure the safety of your group. They will be available to answer any questions you may have and to communicate with us on your behalf in case any issues arise.
- **TRANSPORTATION:** our transportation partners are fully vetted to ensure they are following adequate safety and cleanliness guidelines. Each group will have their own private bus throughout travel and group leaders will be in charge of assigning seats for students to reduce possible exposure. Masks will be required on board at all times, including for bus drivers.
- **ACCOMODATION:** our hotel partners are also fully vetted to ensure they are following adequate safety and cleanliness guidelines including the use of air purifiers and UV lights to disinfect rooms and public spaces daily, enforcing the use of masks and social distancing for all, and prohibiting unsafe food services. Our tour managers will help with the check-in process to ensure the least exposure possible for your group.
- **PCR TEST FOR RETURN:** if the US government continues to require a negative PCR-test result in order to re-enter the country, we will help with the planning associated with the testing and make sure you will have enough time in your itinerary. Any costs associated with testing will be the responsibility of the travelers.

*We look forward to helping you plan your next trip and will be providing more details relevant to your specific group closer to your date of departure. We thank you for doing your part in following these measures and for your patience as we continue to navigate this novel world of post-pandemic travel. If you have any questions or concerns regarding any of this information, please do not hesitate to reach out to us.*

*Sincerely,  
Forum Team*